

MEETING OF THE COUNCIL

16 SEPTEMBER 2014

ITEM 6 – QUESTIONS FROM COUNCILLORS

QUESTION FROM COUNCILLOR J LEGRYS TO COUNCILLOR R D BAYLISS

How many requests received during the last 5 years for adaptations to the homes of frail, elderly, disabled and other medically unwell people were agreed by the County Council's Occupational Therapy Teams and forwarded to this Council for action?

In each case - how long did the service users and carers concerned have to wait for the recommended work to be undertaken by this Council and or its Contractors?

RESPONSE FROM COUNCILLOR R D BAYLISS

Between January 2009 and mid September 2014, the Council has received a total of 302 referrals from the Occupational Therapy team representing LCC's Adult Social Care Service in support of a major adaptation to Council tenants' homes.

In the 5-year period 1 April 2009 to 31 March 2014, the Council completed major adaptations in response to 263 Occupational Therapy referrals received during this 5-year period. The average period to complete an adaptation was 174 working days (35 weeks or 8 months).

The Council's target is to complete all approved urgent referrals within 8 months and routine within 14 months (18 months for cases requiring planning or Building regulation approval).